

Service Delivery Committee

Tuesday, 10 July 2018

Matter for Information

Report Title: Leisure Services Update (Q4 2017/18)

Report Author(s): Avril Lennox MBE (Head of Health & Leisure Services)

Purpose of Report:	To provide Members with an update on the Borough's leisure contract; the successful grant funding approved by Public Health and an update on the Health & Wellbeing Board.
Report Summary:	This report provides details of the range of projects that have and are taking place across the Borough as well as an update on the leisure contract.
Recommendation(s):	That the contents of the report and appendices be noted.
Responsible Strategic Director, Head of Service and Officer Contact(s):	Anne Court (Interim Chief Executive) (0116) 257 2602 anne.court1@oadby-wigston.gov.uk
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Corporate Priorities:	An Inclusive and Engaged Borough (CP1) Wellbeing for All (CP5)
Vision and Values:	"A Strong Borough Together" (Vision) Accountability (V1) Respect (V2) Teamwork (V3) Innovation (V4) Customer Focus (V5)
Report Implications:-	
Legal:	There are no implications arising from the report.
Financial:	There are no implications arising from the report.
Corporate Risk Management:	Decreasing Financial Resources (CR1)
Equalities and Equalities Assessment (EA):	The Sport & Physical Activity Commissioning EA 2018 is attached. Full EA Assessment (See Appendices)
Human Rights:	There are no implications arising from the report.
Statutory Officers' Comments:-	
Head of Paid Service:	The report is satisfactory.
Chief Finance Officer:	The report is satisfactory.

Monitoring Officer:	The report is satisfactory.
Consultees:	None.
Background Papers:	None.
Appendices:	1. Sport & PA Commissioning Equality Assessment 2018

1. Sport & Physical Activity Commissioning Plan (Quarter 4 2017/18)

- 1.1 Oadby and Wigston have been granted £65,386 Public Health and Leicestershire & Rutland Sport funding for 2017/18, to deliver the Sport and Physical Activity Commissioning Plan. In addition, a further £40,105 of partnership funding was secured to enable a range of targeted interventions to take place across the Borough. The final participation figures for 2017/18 have now been calculated, following the successful delivery of quarter 4 commissioned and partnership programmes. Oadby and Wigston was predicted to achieve 17,625 attendances, however the actual confirmed final number of attendances was a creditable 30,674.
- 1.2 **Future Funding:** The Leisure & Wellbeing team has been successful in their recent funding bid for financial support from Public Health, which is administered by Leicestershire & Rutland Sport. Following a positive presentation in March 2018 to the Commissioning Panel, a total of £60,420 has been approved. This will enable the leisure team to coordinate a range of targeted interventions across the Borough, in line with the approved local Sport and Physical Activity Commissioning Plan.

Planned programmes for 2018/19:

- 1.3 **Launde Primary School:** Oadby and Wigston Borough Council is working in partnership with Launde Primary School in Oadby, to set up an after school family walking group and a school gate parent running group. These sessions will give parents and families the opportunity to be active together as part of their daily lives. The programmes will also enable parents to be trained as Walk and Running leaders.
- 1.4 **Mental Health Event:** Working in partnership with the Council's Community Engagement Officer, a successful Mental Health Workshop was held on Tuesday 12 June. The event provided an opportunity for participants to take a stress test, hear different talks on mental health and find out information on a range of mental health services.
- 1.5 **OWBC Workplace Health:** After the success of the Sport Relief Step Challenge and Staff Health Event, the leisure team has provided more opportunities for employees to improve their health. In May, 30 members of staff took part in the climbing wall challenge at Parklands Leisure Centre. This activity was very well received. There is also an opportunity for staff to play table tennis during their lunch times, which again has been popular.
- 1.6 **Charnwood Foods:** The leisure team in partnership with Leicestershire & Rutland Sport (LRS) is currently working with Charnwood Foods to improve the health of their staff. The first process is supporting the management team to survey their employees to find out their opinions and issues around health and wellbeing. LRS will analyse the results of the survey and produce an action plan to improve some of the areas identified.
- 1.7 **Supporting Leicestershire Families:** On 2 August the leisure team, working in partnership with a number of agencies, is supporting a 'South Leicestershire' Supporting Leicestershire Families Fun Day. This will give families a chance to become more active with the opportunity to try a range of different physical activities. This event, which will be held in Market Harborough, will also provide the opportunity to consult with participants,

particularly on what support they need to become more active.

2. Leisure Contract Update (March 2018 to May 2018)

- 2.1 **Participation:** The three month period saw over 249,000 visits at Parklands Leisure Centre, Wigston Pool & Fitness Centre and Brocks Hill centre. This is compared to 227,000 for the same period last year; a 9% increase, albeit with softplay, climbing now included. Softplay and climbing have proved incredibly popular with over 12,000 visits. Swimming has shown a 3% increase and fitness an 11% increase compared to last year. Participation also includes 570 for educational and holiday activities at Brocks Hill.
- 2.2 **Programmes & Events:** It has been a busy 3 months with the successful launch of the softplay and climbing at Parklands. However, equally pleasing has been the feedback from users of Brocks Hill. Everyone Active has received positive comments about the sprung wooden floor in the new large activity room and lots of positive comments about the style and décor of the new coffee shop. Everyone Active has also hosted many more meetings and conferences at Brocks Hill due to the enhanced facilities, especially the large video screen and new seating. Many of the positive comments have come from 'first-time' visitors, which Everyone Active expects will increase the number of repeat visits.
- 2.3 **Continuous Improvement:** At the end of May, Everyone Active hosted a positive external audit at Parklands Leisure Centre from Quest; the nationally recognised benchmark for quality service delivery. Whilst Everyone Active awaits the scoring and final report the initial feedback was very positive, with the assessor being so impressed he has asked to bring his own team to visit the Centre. Everyone Active has also continued to score highly on internal health and safety audits at both Leisure sites.
- 2.4 **Overflow Car Park Development:** The overflow car park works are almost complete. The 'grasscrete' will be ready for use in the next few weeks and the signage will be complete by the end of the month to coincide with this, so that the anticipated first use will be in early July.
- 2.5 **Supporting our Local Community:** Since April 2014, when Everyone Active took over the Contract, they have worked tirelessly to support the local community. A good example of this is Everyone Active's work with the Rotary Club of Oadby and Wigston and their ANNUAL SWIMARATHON. Here they helped to facilitate this event by providing the venue, offering management, marketing and operational guidance as well as sponsoring the event itself. The event in February 2018 raised over £8000. Everyone Active has also contributed over £16,000 in the 3 month period to local community organisations, by way of discounted use, vouchers, day passes, competition prizes and memberships. Organisations that have benefitted from this include Pride of the Borough, free swimming for the less abled, Supporting Leicestershire Families and Go Gold.
- 2.6 Finally, with regards to the profit share arrangement; this is worked out on a contract year annual basis (December to November). Therefore specific financial gains cannot be reported until the end of the contract year and are likely to feature in the report to January's Committee; however the above report indicates how well the contract is progressing.

3. Health and Wellbeing Board (HWB)

- 3.1 The HWB held its annual health summit in April 2018. The initial workshop provided an opportunity for attendees to feedback on achievements and outcomes from the HWBB's 2017/18 list of priorities.
- 3.2 This was followed by a presentation from Natalie Greasley (Leicestershire County Council

Public Health Business Partner) and Dr Katherine Packham, (LCC Specialist Registrar in Public Heath) on local public health statistics, in order to influence the priorities for 2018/19.

- 3.3 Discussion then took place to gain feedback from attendees about their organisation's key priorities, including rationale and need. All information was collated and the following have been agreed as the Boards key priorities for 2018/19:
 - 1. Ageing Well
 - 2. Healthy Weight
 - 3. Mental Health
- 3.4 The next Board meeting in July will focus on the first health priority, Ageing Well.